



February 23, 2024

Dear Resident/Homeowner:

In partnership with the Village of Beverly Hills, Inliner Solutions, LLC will be in your area for the next month to begin cleaning and lining the public sanitary sewer. Inliner Solutions will be rehabilitating the city sewer located on your street with the use of trenchless technology, thus minimizing the amount of disruption in the area.

You will notice crews wearing high visibility yellow vests in the area periodically over the next few months to perform the work. During this time, crews will not be on-site every day since our process moves in phases. The first phase involves the cleaning and video inspection of the existing main sewer pipe located in the road or right-of-way. Recognizing that it is sometimes challenging to maneuver large trucks on neighborhood streets, you can help by keeping your parked vehicles off the street during normal working hours of 7:00 AM to 6:00 PM.

Prior to any sewer service disruption, written notices will be hand-delivered at least 24-hours in advance advising you of any necessary steps required by the resident/homeowner.

Thank you for your cooperation. If you have any questions regarding the work, please contact Inliner Solutions at 313-348-1852.

What to expect during the sewer cleaning process:

Sanitary sewer cleaning does not damage your sewer system. A sanitary sewer jet-cleaning machine uses high-pressure water to clean the sanitary sewer pipe. With the use of this high-water pressure, you may experience gurgling or bubbling water in the toilet bowl or, in rare cases, a splash out of the bowl. The water that could come from this type of incident is from the bowl itself. The water that comes out is normally in the homes system (drain traps), not the water from the sanitary sewer in the street. A common cause of air venting into homes during sanitary sewer cleaning is a plugged roof vent or other plumbing configuration within the home. You may smell sewer gas from your basement floor drains. If this does occur, flush your toilets, and pour a gallon of water into your floor drains and plumbing fixtures to ensure your traps have water.

You can reduce potential problems by following some simple rules:

- If you smell sewage but have no obvious problems, add a gallon of water to your floor drains and plumbing fixtures to ensure your traps have water.
- Never flush disposable diapers, sanitary napkins, applicators, wet-wipes, rags, or other objects that might block or settle in your pipes.
- Please do not dump gas, grease, oil, antifreeze, paint, or other foreign objects down drains.
- If using a garbage disposal, minimize amount of food and never dispose of cooking oils, greases, or coffee grounds.
- Take immediate action and contact a plumber if you suspect your sewer line is partially plugged.